

# **Recruiting Hiring People**

#### Seminar objectives

The participants

- Will be able to produce a job specification for a position.
- Will be able to read references and evaluate the candidate's documentation.
- Will be able to recognise the relationship between the applicable motives required to perform the role and career success.
- Understand how the interview atmosphere impacts the interview outcome.
- Conduct the interview process professionally and utilise the various types of interview questions:
  - Situational questions
  - Questions relating to professional motivation
  - Projective questions
- Will be able to identify suitable candidates.
- Develop a plan of action to improve the employee selection process.

#### Contents

- Requirement analysis (objectives, key criteria, personal requirements, k.o. criteria, DISG<sup>®</sup> types, motive)
- Defining requirement profiles
- Reading and evaluating candidate's documentation (cover letters, references, resumes...)
- Interview techniques (situational questions, questions regarding professional motivation, projective questions, interview guidelines, motivational structure, DISG<sup>®</sup> types)
- Interview: Role-play

### Methods

- Lectures
- Group work
- Single work
- Exercise
- Case studies

## Organisation

Target Groups
Service Manager
Period
2 days

ervice Manager



Common success